

Cleaning and care recommendations

Matt polyamide



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HEWI matt edition

For HEWI, the choice of surface is an independent dimension of product design. With the matt edition, HEWI offers a unique surface which appeals to the senses and at the same time creates space for individuality. The velvety finish of the matt edition is achieved by a special finishing process, during which the polyamide products are machined by hand. The result is unique design objects made in Germany. Quality and durability not only characterise the matt edition, they are typical for all HEWI products. They are a permanent part of the building. A slight change to the surface over time is part of the product's character and has no influence on its quality and life. To do best possible justice to the surface during cleaning, please heed the following cleaning and care recommendations.

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HEWI recommends that only a lint-free cotton cloth be used on matt polyamide and cleaning with water, at most with mild, water-soluble household cleaners (e.g. "Der General", standard washing-up liquid).

Regardless of the surface, we advise against use of alkaline, acidic or chlorine-based cleaning products.

Contact with abrasive cleaning products, solvents and other cleaning aids (including microfibre cloth/sponge) can cause visually perceptible lightening of the matt synthetic material surface.

In addition, depending on the respective degree of soiling and cleaning method, it is not always possible to achieve residue-free and damage-free removal of all obvious contamination.

- Only clean the product as and when required
- Always clean with water only, using a mild, water-soluble household cleaner at most (e.g. "Der General", standard washing-up liquid)
- This process may need to be repeated several times
- When using standard, water-soluble household cleaners always make sure that no coloured cleaners are used in undiluted or concentrated form since these colorants can also leave residue. Substances that have dried on or penetrated over a longer period can only be removed to a limited extent

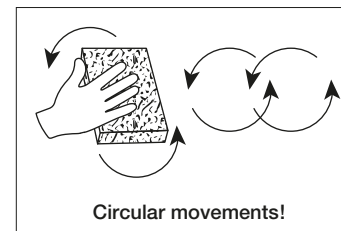
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- Always take the manufacturer's notes for the respective cleaner into account (concentration, reaction time)
- Test these in a non-visible spot first
- Restrict the reaction time to brief, low-pressure wiping
- Always use only a soft, lint-free cotton cloth
- Never use acrid chemical substances nor scouring cleaning agents or solvents
- Never use microfibre cloths or dirt rubbers either. These often contain fine sanding particles which can lead to surfaces becoming scratched/lighter
- Scouring powder, steel wool or pan scrubs also heavily damage the surface (result: visibly perceivable lightening of the matt plastic surface)
- Always remove soiling as quickly as possible (fresh stains are much easier to remove and can thus usually be removed completely)
- Food and substances with a high colourant share such as coffee, mustard, tea, red wine or similar can leave discolouring after they have dried

HEWI Refresher

A slight change in the surface over time is part of the character of the product and has no influence on quality and service life. Using the Refresher (order no. 68600), you have the possibility of refreshing the matting if necessary using circular movements and very little pressure.



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